PitStop 26.07

Using Enfocus Cloud Resource Syncing for PitStop Pro Floating License users

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Users' guideline for sharing resources

About Protected Mode

Adobe Acrobat Protected Mode is a built-in security feature designed to help protect computers from potentially malicious PDF files. When a PDF is opened, it runs in a sandboxed environment that isolates the file from the rest of the computer, preventing access to critical resources such as system files, the Windows registry, other applications, and user data outside approved locations.

PDFs can include JavaScript, embedded files, and interactive content, which may be exploited by attackers. Protected Mode reduces this risk by blocking unauthorized actions and preventing malware or exploits within a PDF from causing harm, even if a vulnerability is exploited.

PitStop Pro 26.03 and earlier versions cannot operate when Protected Mode is enabled as this prevents PitStop Pro from accessing the File System, a core feature for saving presets.
It means that users must disable it in Acrobat preferences to continue working. Disabling the Protected Mode will therefore introduce the risks it tries to prevent.

Because Adobe is strongly advocating for enabling Protected Mode and might impose this setting as a default in a nearby future, and because some industries need to work in this enhanced security context, PitStop 26.07 and upcoming versions now support Protected Mode when enabled with Adobe Acrobat.

Keep in mind that if Protected Mode becomes a mandatory requirement for Adobe Acrobat Users, only PitStop Pro 26.07 and onwards will be capable of supporting this feature.

IMPORTANT

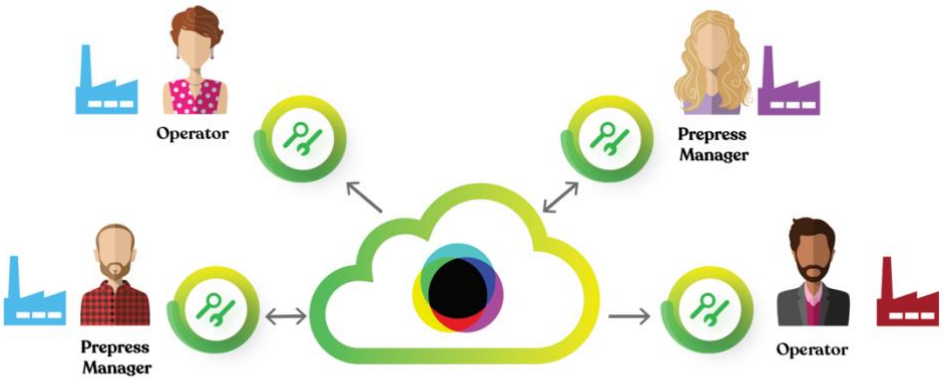
PitStop Pro users with a floating license can use PitStop Pro in Protected Mode. However, due to the internal restrictions that the Protected Mode applies, it appears that sharing databases by means of using the Workgroup Manager is no longer possible.

To circumvent this technical limitation, PitStop 26.07 will grant users with a floating license to take advantage of the Enfocus Cloud Resource Syncing that was introduced in PitStop 24.07 release. This guide intends to help such users to get started with Resource Syncing.

Resource Syncing

Synchronising to the Cloud

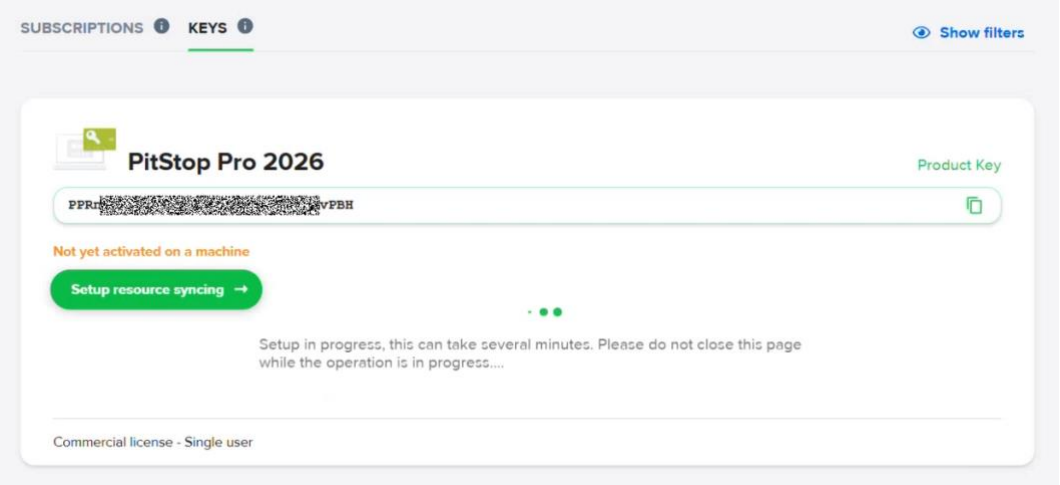
The main difference with how the Workgroup Manager was syncing databases between users is that the "Resource Syncing" feature operates in the cloud. Once enabled, users can share and synchronize resources with other users across the company, even in different plants, in an effortless way. Any change occurring in a Preflight Profile, or an Action List, is immediately propagated across all users among the group. It is a warranty that they are all working consistently wherever they are.



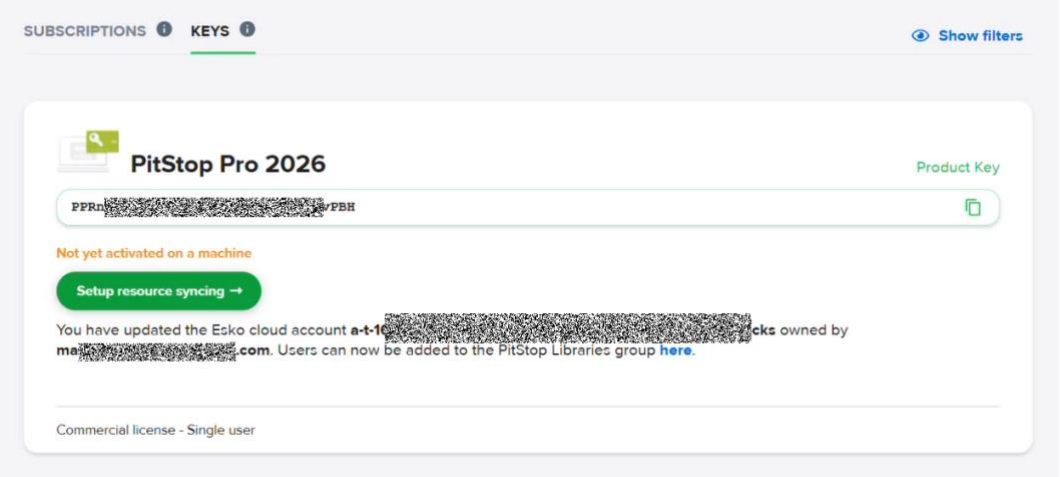
May a computer break down? When the user logs in a new computer, synchronised resources get loaded again. User is back on track in seconds with the certainty that no cloud resources are lost.

Activating your Resource Syncing Account

Log in My Enfocus and locate your Floating License Key. Once done, click on the "Setup Resource Syncing" button:

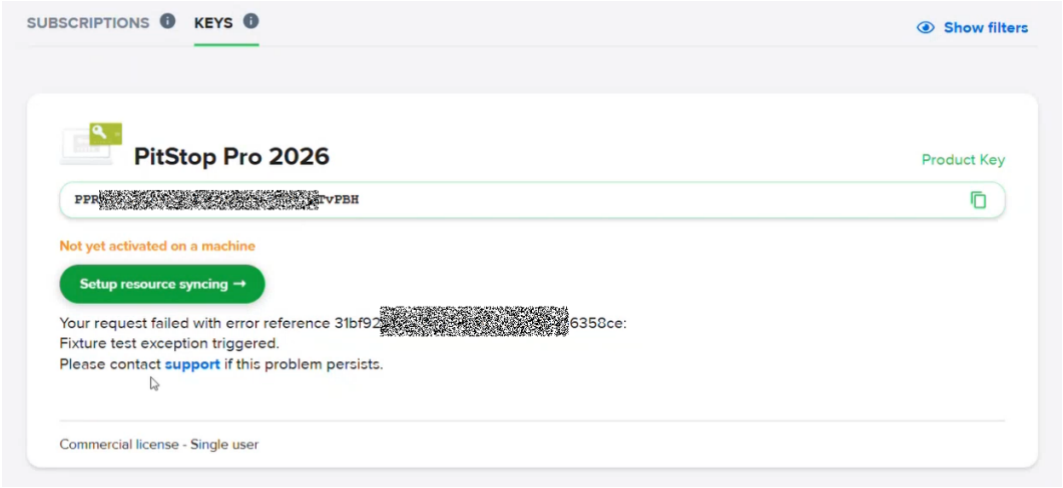


The operation may take some time. If it succeeds, you will get the following result:



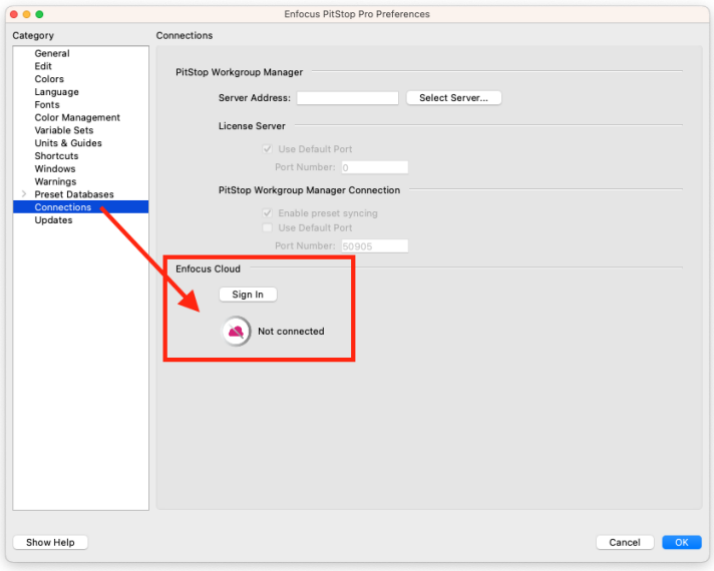
Note the blue link at the end of the paragraph. If you click on it, you will be redirected to your Enfocus Cloud Admin Space for users and groups. Additional information is provided later in this document.

In case the Setup would fail, contact Enfocus Support using the reference number that is presented:

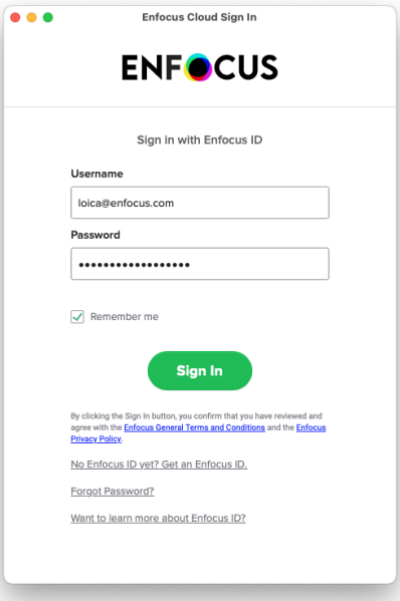


Using Resource Syncing in PitStop Pro

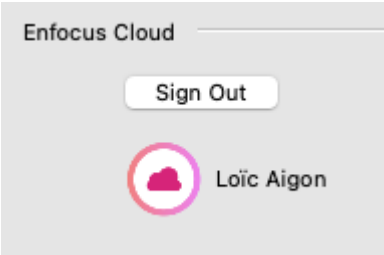
Once you activated your Resource Syncing on My Enfocus, you can open the PitStop Pro preferences to connect to Enfocus Cloud through Enfocus PitStop Pro preferences. Go to the "Connections" menu and click on the "Sign In" button in the "Enfocus Cloud" section.



Enter now your Enfocus ID credentials:



Once connected, the "connected" status is displayed:

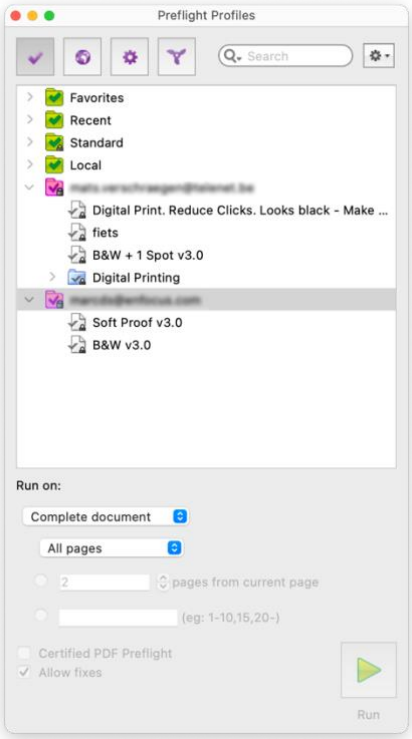


Using Cloud resources

When everything is set up, using synchronized resources differ in no way from using typical resources. The only difference is that when they are in a Cloud folder, they get synchronized with the Enfocus Cloud. Given of course, that your Internet connection is up and running.

Note that a user can still use a local copy of the company resource even if he is not a Librarian. It is like creating a new resource from a default element. In that way, Resource Syncing does not prevent users from creating a local copy. Yet, anything which is not in a Cloud folder will not be synchronized to the Enfocus Cloud.

Cloud Synchronised folders are easily identifiable by their pink colour. In the above screenshot, user is part of two groups from different Cloud Accounts.



About roles

There are different kind of users for Resource Syncing as the following table shows:

	Cloud Admin	Librarian	Operator
Manage Users	✓	✗	✗
Manage Resources	✓	✓	✗
Use Resources	✓	✓	✓

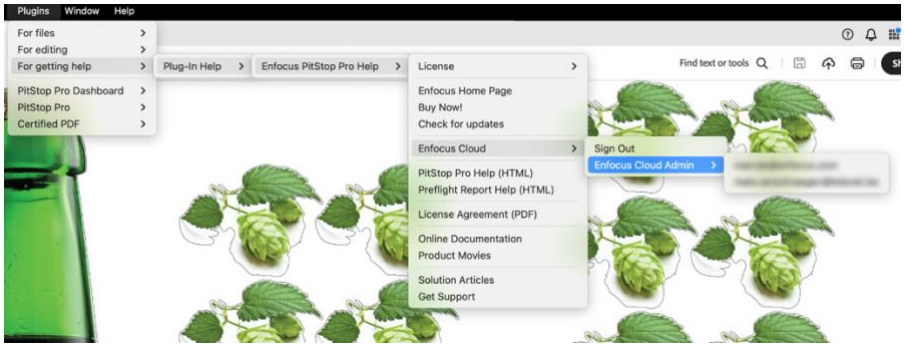
The Cloud Admin is by default the "buyer" of the subscription. It is the person that oversees managing groups, users, and privileges. It can be someone who uses PitStop, but it must be the Subscription's buyer.

A Librarian differs from a Cloud Admin. In the Cloud Space, the term admin refers to the person in charge of the Cloud Account. A Librarian has some privileges when it comes to manage resources, but he has no admin rights on the Cloud Account. This is why we created a specific term for this role.

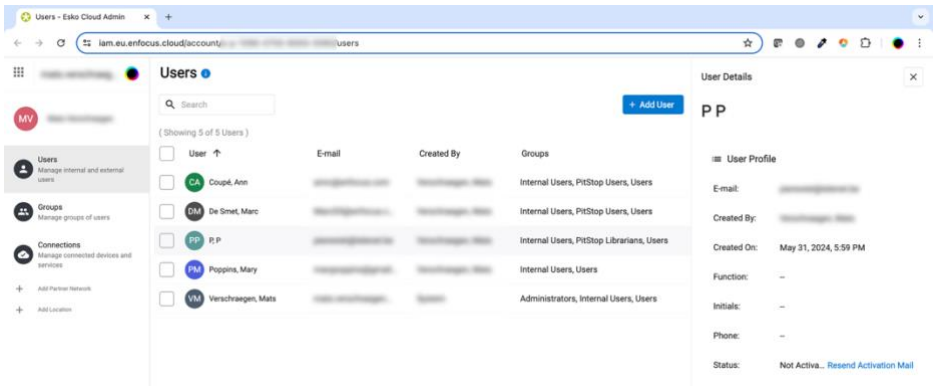
If you are neither a Cloud Admin, nor a Librarian, then you are considered a simple user, and your possibilities are restricted. You can use resources when you belong to a group, but you cannot add files in the Cloud folder, nor modify or delete existing synchronised resources.

Managing users

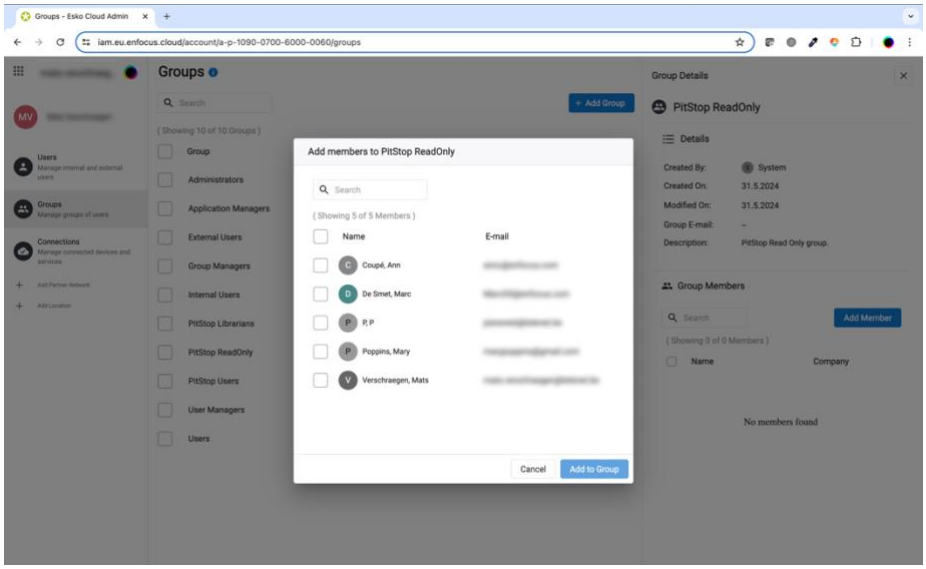
Managing users is set by PitStop but some operations will rely on a daily management. Changing users' privileges, removing users from a group…This is done thanks to the Global Admin, a Cloud space where you can manage your company users. If you remove a user from a group from the Enfocus online Global Admin, the Cloud folder will be deleted, and no synchronization will further happen. Global Admin can be reached through the **Enfocus Cloud Admin menu.**



The Enfocus Cloud Admin Space lets you manage users and groups (Add, Edit, Remove)



Choose a group and add users. Those will get Cloud Resources synchronised.



What is next with Resource Syncing

Resource Syncing in PitStop Pro 24.07 is a first milestone in the Cloud Synchronization journey. Later, we intend to add other type of resources to cloud synchronization (Global changes, Quick Runs…). We also want to introduce Resource Syncing in PitStop Server as well.

Important considerations

While the Cloud Resource Syncing brings some advantages, it also comes to some limitations and extra efforts to set:

- Users will need to create an Enfocus ID
- Users must sign in to Enfocus Cloud via PitStop Preferences
- An administrator will need to manage users in Enfocus Cloud
- Existing resources will need to be migrated to Cloud folders inside PitStop Pro
- Some presets are not yet sync'd with Enfocus Cloud (ex: Global changes…)
- Cloud syncing currently isn't as fine-grained as what the Workgroup Manager offers (not different settings per user / per file / per type)
- There will be no way to block users from having a local database per file type

Note that your feedback will be helpful to enrich Enfocus Cloud Resource Syncing with extra features and capabilities.